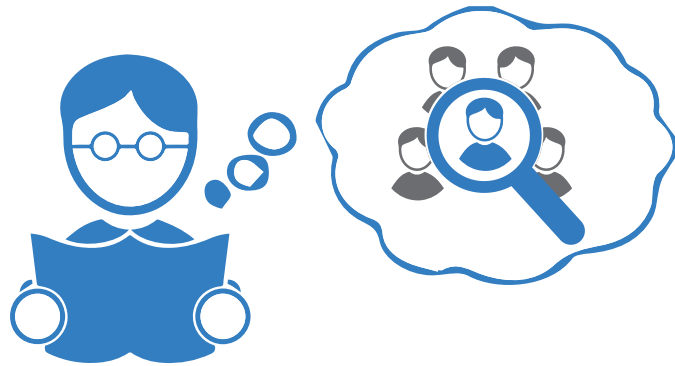


# What Do Our Customers Expect From Us?

## Cheat Sheet

They Expect You To Know Your Customer



They Want A Memorable Experience With you



They Expect You To Be Helpful & To Go The Extra Mile

